

# MABLETHORPE CHALET PARK

## CONDITIONS OF BOOKING

Revised December 2010

1. All offers of accommodation are subject to availability. Requirements will be reserved on receipt of the booking fee of £30 for each week booked. Booking fees will be deducted from the full amount due. The fee is forfeited if booking for whatever reason is cancelled. Full payment will be charged if cancellation occurs within 3 weeks of commencing date. If accommodation can be re-let a refund less booking fee will be returned.
2. If booking accommodation is made within 3 weeks of start date full payment must be sent with the booking form. Debit / Credit card (credit cards will incur a 2.6% charge) Special delivery cash, postal orders.
3. Booking fee of full payment will be refunded in full if we are unable to accept your application.
4. In case of verbal reservations, 4 working days will be allowed between verbal booking and receipt of booking fee. Firm reservations are made only after receipt of booking fee or full payment.
5. We will send you confirmation of your booking, acknowledging receipt of booking fee (or full payment where applicable) balance due and final payment date. Balance must reach us on or before the payment date which is 3 weeks before commencement of your holiday.
6. A balance payment receipt will be sent to you.
7. Failure to pay the balance by the due date may result in the cancellation of your holiday.
8. Your receipt of your holiday payment must be presented on arrival to collect the keys to your accommodation.
9. In the event of any accommodation being unavailable for any reason whatsoever (fire, flood etc.) The liability of the operators shall in no circumstances exceed a refund in excess of any amount already paid by the holidaymaker.
10. All prices include V.A.T at 20% rate.
11. Occupation of accommodation commences **3p.m.** on day of arrival and must be vacated no later than **10a.m.** on departure day. Reservations will not be held after **5p.m.** unless prior arrangements have been made with the Park's management.
12. Linen is not provided. This can be ordered with the Booking Form if so required. If you elect to bring your own, please bring a bottom and top sheet plus pillow cases for each bed. Sleeping without linen is not allowed.
13. Mattress covers must not be removed from any mattress for any reason whatsoever.
14. Blankets or other items may not be removed from the chalet.
15. Accommodation cannot be occupied by more than the number of persons specified on the booking form. Any breach of this condition shall entitle the Park's management to terminate the booking and to exclude forthwith from the Park's grounds the unauthorised persons together with the applicants. Upon such termination the applications and unauthorised persons will be deemed to be trespassers.

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16. The Park's Management reserves the right to refuse admission or the continued occupation of accommodation to any person for whatsoever reason in its sole discretion and without prejudice to the Park's rights to retain sums that have been paid.
17. Persons under the age of 18 must have their age stated on the booking form in the appropriate space.
18. Bookings from young groups of people under 18 years of age will not be accepted unless prior permission has been given by the Park's Management.
19. The application form must be signed by a person over the age of 18.
20. Amenities on the Park are operated by private operators. The Shop, Fish and Chip, Tavern, Arcade opening times etc., are each operator's responsibility. The Park will endeavour to ensure that they are operated to the requirements of a holiday park but do not accept responsibility if for any reason the amenities are not operated.
21. All personal property including motor vehicles are at the holiday applicants own risk. The Park nor its servants or agents accept liability for any personal injury, loss or damage during the period they and all their possessions are on the Park.
22. The accommodation together with furnishings, utensils and other contents must be kept in a reasonable condition and left as such at departure. The applicants will be responsible for any loss, damage, or breakages that occur during the period of occupation.
23. The applicants undertake not to do on their own part or permit to be done by persons under their control anything in the opinion of the park's Management be or become a nuisance or annoyance or which shall in any way interfere with the quiet or general comfort of other guests at the Park.
24. Dogs 2 (maximum) for which there is a small charge are allowed in **Chalets only**, but must be kept under control and on a lead at all times. The following breeds are **not allowed** on the Park, **Pit bull terrier, Rottweiler, Doberman, German Shepherd / Alsatian and Staffordshire terrier**. Dogs must not be permitted to interfere with or annoy other persons on the Park. They are not permitted in the Shop or Tavern or to be left unattended in the chalet.
25. All noise must cease between **1 a.m.** and **7 a.m.** Noisy groups and bad language will not be tolerated.
26. Vehicles must not travel at speed exceeding **10 M.P.H.** in the Park's grounds.
27. Cars must not park or drive on any grass areas. Parking bays are provided.
28. The Park reserves the right to empty and check the electric meters once each week.
29. Barbeques are **NOT ALLOWED** under any circumstances.
30. All details contained in the brochure are correct at time of printing but are all subject to alteration and availability.